

State of Hawaii
Department of Human Services
Social Services Division

**PURCHASE OF SERVICE
DIRECTORY**

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OVERVIEW OF POS

		GEOGRAPHIC AREA/PROVIDER								
SERVICE	POS MONITOR	HONOLULU	WIND- WARD OAHU	LEEWARD OAHU	KAUAI	MAUI	MOLOKAI	LANAI	E. HAWAII	W. HAWAII
CHILD WELFARE SERVICES:										
Comprehensive Counseling and Support Services	Trisha Chung (Oahu) – 586-5748	CFS	Catholic Charities	CFS	Personal Parenting	CFS			PARENTS	Personal Parenting
	Colleen Leonardo (Kauai) 586-5669									
	Suzanne Hull (WHI) 586-5673									
	Suzanne Hull (EHI, Maui) 586-5673									
Diversion Services	Colleen Leonardo 586-5669	CFS			CFS	PARENTS			CFS	Neighborhood Place of Kona
Domestic Violence Shelter & Support Services	Laura Giddings (EHI, Oahu) 586-5672	CFS	PACT	CFS	YWCA	Women Helping Women	Hale Ho`omalulu	Women Helping Women	CFS	Turning Point for Families
	Suzanne Hull (Kauai, Maui, Mol.) 586-5673									
ESH (Emergency Shelter Homes for Children)	Suzanne Hull 586-5673	Hale Kipa & COYSA			Hale `Opio	MYFS			Salv. Army Hilo Interim	Salv. Army Kona Interim
Interstate Compact On the Placement Of Children	Trisha Chung 586-5748	Catholic Charities								
ILP (Independent Living Services For Youths)	Trisha Chung 586-5748	Hale Kipa			CFS	CFS			Salv. Army Hilo Interim	Salv. Army Kona Interim
Infant/Toddler Foster Care	Trisha Chung 586-5748	Catholic Charities								
Lanai Integrated Services System (LISS)	Laura Giddings 586-5672							PACT		
Molokai Integrated Services System (MISS)	Laura Giddings 586-5672						Mol. Comm. Services Council			
MDT (Multidisciplinary Team Services)	Suzanne Hull 586-5673	Kapiolani Child Protection Center (KCPC) . . .				MYFS			. . . KCPC	
Neighborhood Places	Laura Giddings 586-5672	PACT		Hale Na'au Pono					HI Island YMCA	Friends of the Future
Ohana Conferencing	Trisha Chung 586-5748	EPIC								
PRIDE	Suzanne Hull 586-5673	Hawaii Behavioral Health								
Psychological Evaluations	Colleen Leonardo 586-5669	Kapiolani Child Protection Center (KCPC)								

OVERVIEW OF POS

		GEOGRAPHIC AREA/PROVIDER								
SERVICE	POS MONITOR	HONOLULU	WIND- WARD OAHU	LEEWARD OAHU	KAUAI	MAUI	MOLOKAI	LANAI	E. HAWAII	W. HAWAII
Sex Abuse Treatment	Trisha Chung 586-5748	Catholic Charities & CFS			YWCA	CFS			CFS	CFS
Substance Abuse Assessment & Monitoring System	Colleen Leonardo 586-5669	Hina Mauka Hina Mauka			
Substance Abuse Treatment	Suzanne Hull 586-5673	Pending								
Teen Dating Violence	Suzanne Hull 586-5673	Domestic Violence Clearinghouse & Legal Hotline								
FEDERAL TITLE IV-B SUBPART 2 & STATE GRANTS-IN-AID (CWS):										
EHl Substance Abuse Treatment Support Services (Moms & Babies/Dads & Kids)	Laura Giddings 586-5672								BISAC	
WHI Mental Health & Supportive Living Program	Laura Giddings 586-5672									KCPC - WHI
Kauai Family Support & Preservation Services	Colleen Leonardo 586-5669				CFS					
Maui Substance Abuse & Counseling Services	Suzanne Hull 586-5673					Aloha House				
Oahu Leeward Kokua Project	Laura Giddings 586-5672			Waianae Coast Comp.						
Permanency Support Services	Trisha Chung 586-5748	CFS								
ADULT & COMMUNITY CARE SERVICES:										
Adult Chore Services	Colleen Leonardo 586-5669	CFS			Nursefinders	Maui Economic Opportunity, Inc.			Hawaii County Office on Aging	
Adult Day Care Services	Laura Giddings 586-5672	Waianae Coast Comprehensive Health Center (WCCHC)				Maui ADC			HI Island ADC	Kona ADC
Adult Personal Care Services	Laura Giddings 586-5672					Hale Mahaolu				

COMPREHENSIVE COUNSELING & SUPPORTIVE SERVICES

SERVICE AREA	POS PROGRAM SPECIALISTS	PHONE
East Hawaii	Laura Giddings	586-5672
West Hawaii	Suzanne Hull	586-5673
Kauai	Colleen Leonardo	586-5669
Maui	Suzanne Hull	586-5673
Oahu	Trisha Chung	586-5748

Purpose: To provide a reliable and coordinated array of service activities

Goals: The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. In administering and conducting the service activities, the safety of children to be served shall be of paramount concern. Service activities shall be based on the principles of family-centered, strengths/needs-based practice.

Target Population:

1. DHS children together with their biological or adoptive parents or other caretakers who are reported to the Department as harmed or threatened with harm by a family member.
2. DHS children together with their foster parents when services are needed to preserve an out-of-home placement.

Service Activities (settings may include in-home, community, individualized, or group):

1. Assessment activities as requested by CWS staff;
2. Individualized Program Planning (IPP);
3. Counseling for families and children to assist with problem solving, communication, coping, & behavior management;
4. Crisis intervention (counseling, role modeling, parenting, & support) 24/7 to prevent placement or support reunification;
5. Visitation (supervised & unsupervised) to include transportation of the children & sibling visits;
6. Child-related skills building such as parenting education;
7. Parental life skills and support;
8. Clinical therapy not to exceed 10% of funding amount for each geographical area; and
9. Pre- and post-permanency services (EHI & WHI).

Geographic Coverage: EHI, WHI, Kauai, Maui, and Oahu (see MISS & LISS for Molokai and Lanai).

PROVIDERS:

ISLAND	AGENCY	PHONE	FAX
E. Hawaii	PARENTS, Inc.	934-9552	934-9553
W. Hawaii	Personal Parenting & Assessment Services	327-2123	327-2124
Kauai	Personal Parenting & Assessment Services	245-4831	245-1832
Maui	Child and Family Services	877-9826	877-9857
Oahu	Catholic Charities (Master Contractor – Admin.)	536-1794	526-4605
	Child & Family Services (Leeward Area)	678-1492	678-9472
	Child & Family Services (Central Area)	681-3500	681-5280
	Catholic Charities (Windward Area)	536-1794	599-8761

DIVERSION SERVICES

POS Program Specialist: Colleen Leonardo (Phone 586-5669).

Purpose: Families who have been determined not to be appropriate for child welfare services may benefit from short term, focused assistance. This program will provide short-term outreach and follow-up services and linkages to appropriate private or public resources.

Goals: To provide and arrange voluntary services to strengthen and divert families from the CPS system when actual or threatened harm is assessed to be low to moderate.

Target Population:

Families whose children are reported to the Department as harmed or threatened with harm by a family member and who are assessed as not appropriate for CPS intervention.

Service Activities:

- 1) Information and Referral
- 2) Follow-up Contact
- 3) Short-term social services for up to 3 weeks (6 weeks with DHS approval)

Geographic Coverage: Statewide

PROVIDERS:

ISLAND	AGENCY	PHONE	FAX
E. Hawaii	Child & Family Services	935-2188	961-2073
W. Hawaii	Neighborhood Place of Kona	331-8777	331-8774
Kauai	Child & Family Services	245-5914	246-0133
Maui	PARENTS, Inc.	249-8471	249-8480
Oahu	Child & Family Services	543-8484	543-8488

DOMESTIC VIOLENCE SHELTER AND SUPPORT SERVICES

SERVICE AREA	POS PROGRAM SPECIALISTS	PHONE
EHl & Oahu	Laura Giddings	586-5672
WHI, Kauai, Maui, Molokai	Suzanne Hull	586-5673

Purpose: To provide a safe, temporary shelter as well as supportive services that will afford victims the opportunity to break the cycle of violence in their lives.

Goals:

- 1) To prevent or decrease the occurrence or reoccurrence of domestic violence.
- 2) To provide support to actual and potential victims of domestic violence.

Target Population: Family members who are at risk of, or who have been victims of, domestic violence.

Service Activities:

- 1) 24-hour hotline;
- 2) Emergency shelter;
- 3) Individual services for adults and children;
- 4) Group sessions;
- 5) Socialization activities; and
- 6) Outreach, follow-up, and transportation as resources permit.

GEOGRAPHIC COVERAGE: Statewide.

PROVIDERS:

ISLAND	AGENCY	PHONE	FAX
E. Hawaii	Child & Family Services	935-2188	961-2073
W. Hawaii	Turning Point for Families	322-7233	322-9287
Kauai	YWCA of Kauai	245-5959	245-5961
Maui/Lanai	Women Helping Women	242-6600	249-8147
Molokai	Hale Ho'omalua	567-6888	567-9076
Oahu (Windward)	Parents & Children Together (PACT)	526-2200	526-2400
Oahu (Leeward, Honolulu)	Child & Family Services	681-3500	681-5280

EMERGENCY SHELTER HOMES FOR CHILDREN

POS Program Specialist: Suzanne Hull (Phone 586-5673).

Purpose: Emergency shelter services up to a maximum of thirty days per emergency shelter

- Goals:**
1. To prevent abuse, neglect or exploitation of children by providing emergency crisis intervention, treatment, and counseling services; and
 2. To prevent unnecessary family breakup or prolonged separation of children from parents by providing services aimed at strengthening family functioning.

Target Population: Children needing emergency shelter. Priority given to children reported to DHS for abuse, neglect, or threatened harm.

Service Activities:

Emergency shelter services are provided through foster boarding homes or child caring institutions for a maximum of 30 days. Exceptions to the 30-day limit are at the discretion of DHS in consultation with the facility. Services for DHS youth are coordinated with the child and family's service plan and include:

- 1) Basic Sanctuary Services (i.e. food, shelter, 24-hour supervision);
- 2) Assessment and Support and Counseling;
- 3) Crisis intervention; and
- 4) Additional difficulty of care supervision.

When a child requires additional difficulty of care supervision, the provider will maintain the child in the shelter for at least 24 hours with additional staffing if necessary so the DHS worker can make alternative plans for the child.

Geographic Coverage: Statewide

PROVIDERS:

Island	Agency	Telephone	Fax
E. Hawaii	Salvation Army Hilo Interim Home	959-5855	959-2301
W. Hawaii	Salvation Army Kona Interim Home	328-8950 x17	328-7762
Kauai	Hale Opio	245-2873	245-6957
Maui/Molokai/Lanai	Maui Youth & Family Services	579-8414 x35	579-8426
Oahu	Central Oahu Youth Services Assn.	637-9344	647-3050
	Hale Kipa, Inc.	589-1829 x151	699-2444

ICPC (Interstate Compact on the Placement of Children)

POS Program Specialist: Trisha Chung (Phone 586-5748)

Purpose: Ensure completion of home studies and provision of courtesy supervision services on Oahu for children under another State's legal jurisdiction who are being considered for placement or who are placed into Hawaii under the Interstate Compact on the Placement of Children.

Goals:

1. To preserve, rehabilitate or reunite families and prevent abuse/neglect or further abuse/neglect of youths unable to protect their own interest.
2. Prevent unnecessary family breakup or prolonged separation of children from parents by providing services aimed at strengthening family functioning.
3. Achieve permanency and security in a substitute home for children deprived of adequate parenting and care from their own natural families by providing the youngsters with adoption, guardianship, long-term relative placement, or long-term foster care.

Target Population: Children who are being considered for placement on Oahu or who are placed in Hawaii by another State under the provision of the ICPC.

Service Activities:

1. Ensuring that the provisions of HRS 350-E, ICPC, are carried out for children under another State's legal jurisdiction.
2. Acting on behalf of DHS, complete written home studies within thirty working days.
3. Acting on behalf of DHS, provide provision of courtesy supervision services for children under another State's jurisdiction placed on Oahu, including:
 - a. Supervision of the child's placement.
 - b. Crisis intervention services as needed.
 - c. Individual and family counseling as appropriate.
 - d. Information and referral services.
 - e. Supportive service and advocacy.
 - f. Monitoring of the family's compliance with the service plan.
 - g. Emergency placements of children away from their caretakers.
 - h. Coordination of case plans with the other State's local unit.
 - i. Provision of child protective services.
 - j. Arranging for the child's return to the other State when a placement fails.
 - k. Provision of written, quarterly progress reports to the other State.
4. Maintaining individual case records and completing ICPC forms, as appropriate.

Geographic Coverage: Oahu

PROVIDER: Catholic Charities
Phone: 536-1794
Fax: 599-8761

INDEPENDENT LIVING PROGRAM

POS Program Specialist: Trisha Chung (Phone 586-5748)

Purpose: To provide a program to ensure that children who are likely to remain in out of home care will have independent living skills.

- Goals:**
1. Achieve age and developmentally appropriate life skill levels.
 2. For youths age 16-19, the following goals are also included:
 - a. Achieve and maintain economic self support to prevent, reduce or eliminate dependency
 - b. Achieve and maintain self-sufficiency
 - c. Achieve emancipation to independent adulthood

Target Population:

1. Youths age 12 years and up living in out of home care under the placement responsibility of the Department; and
2. Youths who have exited foster care at age 18 while under DHS placement responsibility.

Service Activities (individualized as well as in ongoing & short-term goal directed groups):

1. Assessment of youths' life skills;
2. Written ILP plan updated at least every six (6) months;
3. Educational components in accordance with the youths' ILP plans (topics such as interpersonal dynamics, high risk behavior, health & hygiene, pregnancy/childbirth/parenting, \$ mgmt, & community resources);
4. High school and higher education support services;
5. Individual IL counseling;
6. Foster parent outreach, training, & support;
7. Development of life skills;
8. Day-to-day living experience;
9. Development of job readiness capabilities;
10. Emergency housing assistance;
11. Assessment and exploration of vocation/employment choices;
12. Liaison with community resources for youths (e.g., employment, health);
13. Post-program counseling and support services to assist the youths' transition to independent living through age 21;
14. Provision of ongoing and short-term goal directed groups;
15. Mentoring services (statewide except Oahu);
16. Transitional supervised living arrangements for youths aged 17 through 19 (not available on all islands);
17. Rental support or transitional housing for youths aged 18 through 21 to prevent homelessness for former foster youths (not available on all islands);
18. Stipends for youths for ILP participation (not available on all islands).

Geographic Coverage: Statewide

PROVIDERS:

Island	Agency	Telephone	Fax
E. Hawaii	The Salvation Army	935-4411	933-9810
W. Hawaii	The Salvation Army	328-8950 Ask for ILP	328-7762
Kauai	Child & Family Service	245-5914	246-0133
Maui/Molokai/Lanai	Maui Youth & Family Services	579-8414	579-8426
Oahu	Hale Kipa, Inc.	589-1829 ext. 202	945-9007

INFANT/TODDLER FOSTER CARE

POS Program Specialist: Trisha Chung (Phone 586-5748)

Purpose:

1. Specialized supervision and care for drug exposed/other medically fragile infants in specially trained foster homes on Oahu. Intensive supervision and services are to be provided until the infant is able to be reunified with his/her family or be placed for adoption or in other substitute placement which requires less intensive care. The infant can remain in the program up to age 3 years.
2. Emergency shelter home services for infants (interim foster care) for up to 30 days.

Target Population:

Children age birth through three years that are under the placement responsibility of DHS and need:

1. Specialized supervision and care because of complex medical conditions;
2. Specialized supervision and care because they are at risk for medical complications or developmental delays;
3. Interim foster care (up to 30 days).

Service Activities:

1. Provision of 24-hour specialized care.
2. Meals and adequate living and sleeping accommodations.
3. Transportation for essential medical/other collateral services required by the infant.
4. Collateral contacts with medical personnel & other community resources as needed.
5. Development of an individualized, comprehensive treatment plan.
6. Foster parent recruitment, screening, development, licensing, and specialized training.
7. Monitoring and supervision of the infant's care in the foster home and regular follow-up to assure that involved parties are following the prescribed plan and to gauge the success of the plan's implementation.
8. Ongoing professional counseling, consultation, and supportive services to the foster parents, including regular home visits with the foster parents, support meetings, and planned in-service training. Crisis intervention services as needed to assist the foster parent in serving the infant.
9. Arranging medical care or other consultant services.
10. Counseling and support services to natural families or designated caregivers.
11. Coordination of visits with natural families or designated caregivers.
12. Respite care for foster parents.

Geographic Coverage: Oahu

PROVIDER: Catholic Charities

Phone: 536-1794

Fax: 599-8761

LANAI INTEGRATED SERVICES SYSTEM (LISS)

POS Program Specialist: Laura Giddings (Phone 586-5672)

Purpose: To provide a flexible, seamless, coordinated array of service activities with a single point of entry that will enhance service delivery in areas with limited resources.

Goals: The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. In administering and conducting the service activities, the safety of children to be served shall be of paramount concern. Service activities shall be based on the principles of family-centered, strengths/needs-based practice.

Target Populations:

1. Children who are reported to DHS as harmed or threatened with harm by a family member;
2. Families with children at risk of child abuse or neglect that are self-referred or referred by DHS or other professional agencies;
3. Foster parents when services are needed to preserve an out-of-home placement; and
4. Families who have adopted or assumed legal guardianship or permanent custody of children under DHS custody.
5. CWS referrals have 1st priority.

Service Activities (settings may include in-home, community, individualized, or group):

1. Assessment activities as requested by CWS staff;
2. Child abuse & neglect diversion services (See Diversion Services in this Directory. Note that LISS diversion services are not limited to 3 weeks);
3. Individualized Program Planning (IPP);
4. Counseling for families and children to assist with problem solving, communication, coping, & behavior management;
5. Crisis intervention (counseling, role modeling, parenting, & support) 24/7 to prevent placement or support reunification;
6. Visitation (supervised & unsupervised) to include transportation of children & sibling visits;
7. Child-related skills building such as parenting education;
8. Parental life skills and support;
9. Coordination activities;
10. Child care to facilitate participation in service activities and court hearings;
11. Pre- and post-permanency activities for children and for permanency parents; and
12. Clinical therapy not to exceed 10% of funding.

Geographic Coverage: Lanai

PROVIDER:

ISLAND	AGENCY	PHONE	FAX
Lanai	Parents and Children Together (PACT)	565-9191	565-9108

MOLOKAI INTEGRATED SERVICES SYSTEM (MISS)

POS Program Specialist: Laura Giddings (Phone 586-5672)

Purpose: To provide a flexible, seamless, coordinated array of service activities with a single point of entry that will enhance service delivery in areas with limited resources.

Goals: The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. In administering and conducting the service activities, the safety of children to be served shall be of paramount concern. Service activities shall be based on the principles of family-centered, strengths/needs-based practice.

Target Populations:

1. Children who are reported to DHS as harmed or threatened with harm by a family member;
2. Families with children at risk of child abuse or neglect that are self-referred or referred by DHS or other professional agencies;
3. Foster parents when services are needed to preserve an out-of-home placement; and
4. Families who have adopted or assumed legal guardianship or permanent custody of children under DHS custody.
5. CWS referrals have 1st priority.

Service Activities (settings may include in-home, community, individualized, or group):

1. Assessment activities as requested by CWS staff;
2. Child abuse & neglect diversion services (See Diversion Services in this Directory. Note that LISS diversion services are not limited to 3 weeks);
3. Individualized Program Planning (IPP);
4. Counseling for families and children to assist with problem solving, communication, coping, & behavior management;
5. Crisis intervention (counseling, role modeling, parenting, & support) 24/7 to prevent placement or support reunification;
6. Visitation (supervised & unsupervised) to include transportation of children & sibling visits;
7. Child-related skills building such as parenting education;
8. Parental life skills and support;
9. Coordination activities;
10. Child care to facilitate participation in service activities and court hearings;
11. Pre- and post-permanency activities for children and for permanency parents; and
12. Clinical therapy not to exceed 10% of funding.

Geographic Coverage: Molokai

PROVIDER:

ISLAND	AGENCY	PHONE	FAX
Molokai	Molokai Community Services Council (MCSC)	553-3244	553-3370

MULTI-DISCIPLINARY TEAM SERVICES

POS Program Specialist: Suzanne Hull (Phone 586-5673).

Purpose: 1. To provide consultative services for DHS staff regarding medical, mental health, legal, and psychosocial issues related to intervention, planning and service provision; and

2. Assist with diagnostic services for families and children.

Goals: 1. Ensure the safety of children;
2. Make informed permanency decisions; and
3. Enhance the design of services.

Target Population: 1. Families and children referred by the Department.
2. DHS CWS social workers who request diagnostic and consultative services for clients.

Service Activities:

1. Multidisciplinary Team Conferences shall:
 - a. Accept referrals from CWS workers in accordance with the CWS procedure manual.
 - b. Determine continued risk for abuse or neglect & the progress of the family.
 - c. Identify treatment needs and appropriate referrals.
 - d. Provide a written preliminary report at the end of the conference according to CWS procedures.
 - e. Review child deaths that may be related to child abuse or neglect, particularly when there are other siblings in the family who may be at risk.
2. Individual Consultation to DHS Social Workers
Upon request, any member of the multidisciplinary team may provide consultation to the DHS social worker regarding:
 - a. Whether further harm will likely befall the child;
 - b. The family's motivation and capacity for change;
 - c. Options for protecting the child; and
 - d. Treatment needs of family members and sources of appropriate referrals.
3. Medical Case Record Reviews
4. Medical and Nursing Consultations and Assessments
5. Court Testimony

Geographic Coverage: Statewide.

PROVIDERS:

Island	Agency	Phone	Fax
Statewide (except Maui County)	Kapiolani Medical Center	535-7711	535-7722
Maui/Molokai/Lanai	Maui Youth & Family Services	579-8414 x40	579-8426

NEIGHBORHOOD PLACES

POS Program Specialist: Laura Giddings (586-5672)

Purpose: Neighborhood Places were established under Act 302 of the 1996 Hawaii State Legislature under the guidance of the Blueprint for Change Task Force to develop a family-centered, community-driven, social service delivery model. The Neighborhood Places were created as consortiums of public and private agencies to deliver coordinated services to the target population.

- Goals:**
- 1) To strengthen and stabilize families by providing community-based services that promote the well-being of children and families.
 - 2) To protect children from harm and help families in crisis.

Target Population:

- 1) Families with children who are at risk of child abuse and neglect but are not known to CPS and are in need of services.
- 2) Families referred to CPS that have been assessed to be in need of support but are not accepted for CPS investigation.
- 3) Families assessed by CPS with unconfirmed findings.
- 4) Families assessed by CPS and confirmed for child abuse/neglect by CPS but needing no more than 6 months of service after the CPS case is closed.

Service Activities:

- 1) Information and referral;
- 2) Assessment and case management;
- 3) Parent support groups;
- 4) Family conferencing & problem-solving activities;
- 5) Parenting education;
- 6) Family and community outreach; and
- 7) Community workshops, training, and technical assistance;

Geographic Coverage: Central-Kalihi, Oahu
Waianae, Oahu
Kailua-Kona, Hawaii
Puna, Hawaii

PROVIDERS:

Island	Agency	Phone	Fax
Oahu	PACT	841-6177	841-1779
Oahu	Hale Na'au Pono	696-4598	696-9403
W. Hawaii (Kailua-Kona)	Kona Neighborhood Place	331-8777	331-8774
E. Hawaii (Puna)	Hawaii Island YMCA	965-5550	965-5109

OHANA CONFERENCING

POS Program Specialist: Trisha Chung (586-5748)

Purpose:

To provide families the opportunity to devise and implement an individualized plan and agreement through the use of a family group decision model called Ohana Conferences.

Goals:

The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. In administering and conducting the service activities, the safety of children to be served shall of paramount concern. Service activities shall be based on the principles of family-centered, strengths/needs-based practice.

Target Population:

Children who are reported to the Department as harmed or threatened with harm by a family member.

Service Activities:

- 1) Accept referrals from Department staff;
- 2) Convene the conference;
- 3) Facilitate the conference;
- 4) Assist with the individualized family agreement plan, as developed by the family and the DHS social worker, at the conclusion of the conference;
- 5) Recruit and train community facilitators and coordinators;
- 6) Train CWS staff and community on the Ohana Conferencing Model; and
- 7) Facilitate adoption or legal guardianship proceedings for children who are not the Department's placement responsibility under HRS 587.

Geographic Coverage: Statewide

PROVIDER:

Island	Agency	Phone	Fax
Statewide	Effective Planning and Innovative Communications (EPIC)	838-7752	838-1653

PRIDE (Recruitment, Training & Certification of Foster Parents & Approval of Adoptive Homes)

POS Program Specialist: Suzanne Hull (Phone 586-5673)

Purpose: To recruit, train and certify/approve foster parents and adoptive parents for children who have been abused, neglected or threatened with harm by their parents with an emphasize on families who can foster or adopt medically fragile infants who have been drug exposed, older children, teenagers, children with serious social, emotional mental or behavioral problems or sibling groups.

Goals:

- 1) Increase the number of general licensed foster parents and approved adoptive parents who are willing and able to care for children who are under the department's placement responsibility.
- 2) Strengthen the quality of family foster care and adoption services by providing a standardized, consistent framework for the competency-based training/preparation and selection of foster parents and adoptive parents.

Target Population: Foster and adoptive home applicants who are willing and able to provide temporary and permanent out of home living placements for children who are reported to the Department for abuse, neglect, or threat of harm by a family member.

Service Activity:

1. Recruitment, training, and assessment for all prospective foster parents and adoptive parents as required by the Department for families seeking general licensure/approval. Interested special licensed foster families that do not want to become general licensed may attend as space is available.
2. Training consists of 18 hours of the Foster PRIDE/Adopt PRIDE Curriculum. Training is done by a team consisting of a child welfare professional and an experienced foster or adoptive parent.
3. The family assessment includes successful completion of the training program, participant worksheets, trainer notes, at-home consultation, and compliance with certification requirements.

Geographic Coverage: Statewide

PROVIDER:

Island	Agency	Phone	Fax
Statewide	Hawaii Behavioral Health	935-6109	934-8318

PSYCHOLOGICAL EVALUATION SERVICES

POS Program Specialist: Colleen Leonardo (586-5669)

Purpose: 1. Preparation for and participation in judicial proceedings; and
2. Development of the case plan.

Goals: 1. To ensure the safety of children;
2. To assist in making informed permanency decisions; and
3. To enhance the design of child and family centered services.

Target Population: Families and children receiving child welfare services from the Department and referred for psychological services by the Department.

Service Activities:

1. Coordination of psychological evaluations including:
 - a. Intake of the request from the DHS social worker;
 - b. Referral to a psychologist for evaluation;
 - c. Review and forwarding of completed reports to the DHS social worker; &
 - d. Clarification of reports as requested by DHS social workers.

2. Psychological Evaluation which may include:
 - Thought content/processes (fund of knowledge, intelligence, cognitive processing, memory);
 - Insight;
 - Judgment;
 - Personality;
 - Parenting ability;
 - Parent-child relationship;
 - Clinical formulation;
 - Diagnostic impressions;
 - Summary of strengths and concerns; and
 - Strength-based recommendations with suggested goals and measurable objectives.

3. Court Testimony:

When called, the examining professionals testify as qualified child abuse and neglect experts. Testimony is based on the evaluations conducted.

Geographic Coverage: Statewide

PROVIDER: **Kapiolani Child Protection Center**

Oahu Phone: 535-7700; Oahu FAX: 535-7722.

Neighbor Island: Toll-Free Phone: 1-888-535-7790;
Toll-Free FAX: 1-888-535-8820.

SEX ABUSE TREATMENT AND SERVICES

POS Program Specialist: Trisha Chung (Phone 586-5748)

Purpose: To provide comprehensive treatment to families whose children are victims of intra-familial sex abuse.

- Goals:**
- 1) To prevent re-abuse or risk of sexual abuse of the child by parent/caretaker.
 - 2) To prevent unnecessary out of home placement by removing the offender.

Target Population: Families whose children are victims of intra-familial sex abuse. This includes victims, adult and juvenile offenders, and non-offending spouses. Population also includes any member of the child's family currently living in the same residence or recently known to have been residing with the child whether by marriage or social role, i.e., parent, step-parent, parent's boyfriend/girlfriend, sibling, grandparent, in-law, cousin, "hanai" relative, common-law parent.

Service Activities:

- 1) Individual therapy for sex offenders, non-offending spouses, and children.
- 2) Conjoint or dyad treatment for spouses, and for non-offending spouses and child victims.
- 3) Family therapy when the re-entry of the offender into the family home is agreed upon by all family members.
- 4) Group treatment including groups for offenders, non-abusive spouses, pre-teen victims, and teen victims. Groups are open so that referrals can be made at any point in time.
- 5) Sibling therapy.
- 6) Play therapy for young children who are developmentally unable to participate in individual or group treatment.
- 7) Self-help support groups focusing on self-esteem, trust, and socialization skills. Groups will also provide structured aftercare for offenders to reinforce gains made in treatment.

GEOGRAPHIC COVERAGE: Statewide

PROVIDERS:

Island	Agency	Phone	Fax
E. Hawaii	Child & Family Service	935-2188	961-2073
W. Hawaii	Child & Family Service	323-2664	323-2999
Kauai	YWCA of Kauai	245-5959	245-5961
Maui/Molokai/Lanai	Child & Family Service	877-6888	877-6860
Oahu	Child & Family Service	681-3500	681-5280
	Catholic Charities	536-1794	599-8761

SUBSTANCE ABUSE ASSESSMENT & MONITORING SYSTEM

POS Program Specialist: Colleen Leonardo (Phone 586-5669)

Goals: To provide a consolidated and enhanced substance abuse assessment and monitoring system which will assist the Department to:

1. Ensure the safety of children;
2. Make informed permanency decisions; and
3. Enhance monitoring of child and family well-being and service compliance.

Target Group:

1. Clients **who are** under the jurisdiction and supervision of the Family Court and, therefore, **are not** subject to the requirements of the Department of Health regarding required confirmatory testing and use of a Medical Review Officer; and
2. Clients who **are not** under the jurisdiction and supervision of the Family Court and, therefore, **are** subject to the requirements of the Department of Health regarding required confirmatory testing and use of a Medical Review Officer.

Service Activities:

1. Intake

Client is referred by the DHS worker for assessment and/or ongoing monitoring.

2. Assessment

Assessments are conducted by a certified substance abuse counselor (CSAC) or other qualified individual and are based on client self-reporting and information provided by the DHS worker such as court reports, psychological evaluation summaries, previous positive urine or blood tests, arrest records, and assessor observations.

A completed assessment includes:

- Diagnosis or clinical impression based on the DSM IV;
- Type of drug used;
- Description of impairment;
- Treatment recommendation; and
- Monitoring recommendation.

3. Monitoring

Ongoing monitoring may be conducted as often as once a week. Positive tests for clients who are not court ordered are confirmed by lab testing and reviewed by a Medical Review Officer (MRO).

4. Testing

- a. Client picture IDs are required at the testing sites.
- b. Testing includes the following:
 - amphetamines
 - cocaine
 - marijuana
 - opiates
 - phencyclidine
- c. All urine tests are observed.
- d. Same day testing may be requested.
- e. A breathalyzer is given to each client to test for alcohol use.
- f. Positive tests and no-show reports are sent to the DHS social worker within 2-3 business days after the test.

Geographic Coverage: East Hawaii, Kauai, Molokai/Lanai, and Oahu

PROVIDER: Hina Mauka
Admin. phone: 236-2600, ext. 237;
Referral FAX: 236-2626

SUBSTANCE ABUSE TREATMENT SERVICES

POS Program Specialist: Suzanne Hull (Phone 586-5673)

Goals: The goals are comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being.

Target Group: Women on Oahu who are child welfare service clients, who are in need of residential substance abuse treatment, and whose children require specialized services while their mothers are in treatment.

Service Activities:

NOTE: Funding under this contract provides two (2) beds per year for women and for their children who are DHS CWS clients. These beds are in addition to beds funded by DOH ADAD that are also available to DHS CWS women and their children.

Residential Program:

1. Twenty-four (24) hours/day, 7 days/week non-medical, non-acute care and support in a residential treatment facility;
2. Evaluation, treatment, monitoring, and case management;
3. Twenty-five (25) hours/week of face-to-face activities such as group counseling, education, skill building, recreational therapy, and family services; and
4. One (1) hour/week of individual counseling.

Children's Services:

1. Residential care and support with the mother;
2. Therapeutic nursery services;
3. Individualized family service planning (IFSP) including health & developmental assessment of each child;
4. Referrals to other agencies to implement the child's IFSP;
5. Case management; and
6. Collaboration with DHS CPS.

Geographic Coverage: Oahu

PROVIDER: Salvation Army Family Treatment Services – Women's Way

Phone Referrals: 732-2802, ext. 252

TEEN DATING VIOLENCE

POS Program Specialist: Suzanne Hull (Phone 586-5673)

Goals:

1. To prevent or decrease the occurrence or reoccurrence of dating violence; and
2. To provide support to actual and potential victims of dating violence.

Target Group:

Youths who are at risk of, or who have been victims of, dating violence and their families.

Service Activities:

1. Outreach

Outreach is done by working with the police and school personnel in the high and intermediate school levels to inform and educate students about dating violence and the need to end such practices.

2. Individual Services For Victims Of Dating Violence

This includes services provided by trained staff to deal with specific problems, needs, and circumstances of individual clients. The following services are offered to youths and their families:

- a. 24-hour hotline to provide crisis assistance, information and referral, screening, and preliminary assessment for intake into the program;
- b. Assessment of situation and needs within 24 hours of case acceptance;
- c. Case management which includes:
 - education about the cycle and dynamics of abuse
 - goal setting, including safety and program planning
 - information and referral including financial and health care services
 - arrangements for transportation and educational needs
 - advocacy, legal or other

Geographic Coverage: Statewide

PROVIDER: Domestic Violence Clearinghouse and Legal Hotline

Phone: 534-0040

FAX: 531-7228

RESERVED

CWS

EAST HAWAII: SUBSTANCE ABUSE TREATMENT SUPPORT SERVICES

POS Program Specialist: Laura Giddings (Phone 586-5672)

Purpose: To provide family support and family preservation services to achieve safe, nurturing, permanent families for children.

- Goals:**
- 1) To strengthen and stabilize families by providing community based services that promote the well-being of children and families.
 - 2) To protect children from harm and help families in crisis.

Target Population:

1. Mothers with substance abuse problems and their children ages 0-5 years.
2. Fathers with substance abuse problems and their sons ages 5-12 years.
3. This includes parents with children that are a) referred by CWS or other professional agencies and b) who are victims or are at-risk of child abuse or neglect.
4. CPS referrals will have first priority.

Service Activities:

1. Developmental screenings;
2. Linkage to community services;
3. Parenting classes;
4. Parent-child interaction time;
5. Therapeutic nursery/mental health services for children; and
6. Extended family sessions.

Geographic Coverage: East Hawaii (though referrals may be accepted from other geographic areas if space is available).

PROVIDER: Big Island Substance Abuse Council (BISAC)
Phone: 935-4927
FAX: 969-1861

WEST HAWAII: MENTAL HEALTH AND SUPPORTIVE LIVING PROGRAM

POS Program Specialist: Laura Giddings (Phone 586-5672)

Purpose: To provide accessible and affordable mental health and supportive living services in a safe recovery environment which promotes coping skills, personal responsibility, positive self-esteem, nurturing parenting skills, wrap around support services, and service coordination.

Goals:

- 1) To strengthen and stabilize families by providing community based services that promote the well-being of children and families.
- 2) To protect children from harm and help families in crisis.

Target Population: Families and children in West Hawaii who are:

- 1) Referred by CWS or other professional agencies;
- 2) Victims or are at risk for child abuse and/or neglect; or
- 3) In crisis.

DHS Child Welfare Services referrals will have first priority.

Service Activities:

- 1) Comprehensive service needs assessment, coordination, and linkage.
- 2) Counseling services.
- 3) Residential supportive living services.
- 4) Wrap around services.
- 5) Outreach.

Geographic Coverage: West Hawaii on the Island of Hawaii.

PROVIDER: Kapiolani Medical Center for Women and Children
Kapiolani Child Protection Center of West Hawaii
Phone: 329-4020
Fax: 329-8628

KAUAI: FAMILY SUPPORT & PRESERVATION SERVICES

POS Program Specialist: Colleen Leonardo (Phone 586-5669)

Purpose: To provide family support and family preservation services to achieve safe, nurturing, permanent families for children.

Goals:

1. To strengthen and stabilize families by providing community based services that promote the well being of children and families.
2. To protect children from harm and help families in crisis.

Target Population:

Children and their families who have been, or are at risk of being, abused or neglected.

DHS Child Welfare Services referrals will have first priority.

Service Activities:

1. Case management;
2. Counseling services;
3. Family support services; and
4. Outreach.

Geographic Coverage: The Waimea and Kapaa areas of Kauai

PROVIDER: **Child and Family Services**

Phone: Waimea: 338-0252 Kapaa: 821-2520

Fax: Waimea: 338-0403 Kapaa: 821-0625

MAUI: SUBSTANCE ABUSE & COUNSELING SERVICES

POS Program Specialist: Suzanne Hull (Phone 586-5673)

Purpose: To provide family support and family preservation services to achieve safe, nurturing, permanent families for children.

Goals: Comprised of three broad outcome domains in the continuum of child welfare services: safety, permanency, and child and family well-being. Service activities are based on the principles of family-centered, strengths/needs-based practice.

Target Population: Families with children where the parents or other primary caretakers have substance abuse treatment and/or mental health needs that 1) are referred by CWS or other professional, and 2) are victims or at risk of child abuse or neglect.

CWS referrals will have first priority.

Service Activities:

- 1) Service needs assessment;
- 2) Crisis intervention services (5-10 hrs/week for up to 3 weeks);
- 3) Individualized program planning;
- 4) Case management;
- 5) Family, group, & individual counseling (not to exceed 15 months in family reunification cases);
- 6) Substance abuse education &/or treatment;
- 7) Child-related skill building;
- 8) Parental life skill building;
- 9) Child care during participation in the above service activities; and
- 10) Transportation for the above service activities.

Geographic Coverage: Island of Maui

PROVIDER: Aloha House, Inc.
Phone: 281-4310
Fax: 249-0436

OAHU: LEEWARD KOKUA PROJECT

POS Program Specialist: Laura Giddings (Phone 586-5672)

Purpose: To provide family support, family preservation, time-limited family reunification, and pre- and post-adoption services to achieve safe, nurturing, permanent families for children.

Goals:

1. To strengthen and stabilize families by providing community based services that promote the well being of children and families.
2. To protect children from harm and help families in crisis.
3. To increase permanency for children in foster care.

Target Population:

Families with children in the Leeward region of Oahu who 1) are referred by CWS or other professional agencies; 2) are victims or are at risk of child abuse or neglect; or 3) are in crisis. Services focus on families where caretakers have substance abuse treatment needs.

Service Activity:

1. Comprehensive Service Needs Assessment, Coordination and Linkage.
2. Counseling Services.
3. Home Visitation and Family Support Services.
4. Outreach.

Geographic Coverage: Leeward region of Oahu.

PROVIDER: Waianae Coast Comprehensive Health Center
Leeward Kokua Project
Phone: 668-2277
Fax: 668-2453

PERMANENCY SUPPORT SERVICES

POS Program Specialist: Trisha Chung (Phone 586-5748)

Purpose: To provide support for families to help ensure permanency for children.

Goals: To achieve and preserve safe, nurturing, and permanent homes for families who plan to provide permanency for a child or have adopted or assumed legal guardianship of a child.

Target Population:

1. Pre-permanency (adoptive, legal guardianship, or permanent custodial) families that are a) referred by CWS or other professional agencies or b) self-referred.
2. Families that have adopted, assumed legal guardianship, or assumed permanent custody of a child and are a) referred by CWS or other professional agencies or b) self-referred.

Service Activities (may include pre- and post-permanency activities):

1. Assessment;
2. In-home crisis intervention for up to 3 months (longer with DHS approval) that can include assessment, counseling, case management, role modeling and mentoring, and parenting education;
3. Individualized program planning;
4. Case management;
5. Counseling services (e.g., clinical therapy, problem-solving, communication & coping skill building, child behavior management training);
6. Parent groups and training;
7. Permanency information and referral including a permanency website, phone line, resource directory, and lending library;
8. Child care during service activities;
9. Leadership development activities and support activities for parent groups; &
10. Child-centered pre- and post-permanency activities to reduce anxiety during the permanency process and improve connections between children and parents.

Geographic Coverage: Oahu, Maui, and Kauai

PROVIDER: Child and Family Service
Phone: 543-8402
Fax: 599-5711

RESERVED

**TITLE IV-B SUBPART 2
& STATE GRANTS-IN-AID**

ADULT CHORE SERVICES

POS Program Specialist: Colleen Leonardo (Phone 586-5669)

Purpose: To provide housekeeping activities necessary to enable recipients to maintain a stable living arrangement in health and safety as independently as possible.

Goal:

1. To promote self-sufficiency by providing services that will help to achieve, restore, or maintain independent living and self-direction.
2. To prevent or remedy abuse, neglect, or exploitation by providing services to dependent adults during a protective service period.
3. To prevent or reduce premature or inappropriate institutional care through the provision of home-based care which would allow the recipient to remain in or return home.

Target Population: Adults age 18 years and older who are unable to independently perform essential housekeeping activities because of physical or mental disability or crises in the home. Preference is given to adult protection situations.

Service Activities:

1. Routine housekeeping; and
2. Care of clothing.

Where #1 and #2 are provided, the following may also be provided:

- a. Marketing and shopping for household supplies and personal essentials;
- b. Light yard work;
- c. Simple home repairs;
- d. Meal preparation;
- e. Running errands (e.g., paying bills, picking up medication);
- f. Escorting to medical programs; and
- g. Minimal assistance with bathing, dressing, and grooming.

Geographic Coverage: Statewide

PROVIDERS:

Island	Agency	Phone	Fax
E. Hawaii	Hawaii County Office on Aging, through: Coordinated Services for the Elderly	961-8777 or 961-8600	961-8704
W. Hawaii	Hawaii County Office on Aging, through: Coordinated Services for the Elderly	322-1812 or 961-8600	322-2635
Kauai	Nursefinders of Hawaii, Inc.	245-5841	245-5103
Maui/Mol/Lanai	Maui Economic Opportunity, Inc.	249-2970	249-2971
Oahu	Child & Family Service Honolulu Gerontology Program	543-8423	599-5711

ADULT DAY CARE SERVICES

POS Program Specialist: Laura Giddings (Phone 586-5672)

Purpose: To provide disabled adults supportive services in a protective setting for part of a day and specified activities by an organized program.

- Goals:**
- 1) Prevent the premature institutionalization of elderly and disabled adults by enabling family caregivers to continue caring for individuals at home with the assistance of adult day care.
 - 2) Prevent or remedy abuse or neglect of a disabled adult by providing adult day care.

Target Population: Disabled individuals age 18 and over who are in need of supportive services provided in a protective setting for all or part of a day. Adults must be determined eligible by DHS.

Service Activities: All Adult Day Care centers provide full or partial day care. In general, the following services are available to eligible adults including those with minimal English speaking abilities and physical limitations. The specific programs offered by each provider vary in accordance with available resources.

- 1) Development and monitoring of individual service plans;
- 2) Provision of leisure, recreational, and socialization activities;
- 3) Provision of individual or group physical conditioning exercises and simple calisthenics, constructive games, or crafts that maximize participants' physical and mental capacities;
- 4) Provision of reminders, encouragement, and assistance by staff to maintain or improve personal hygiene, self-care, and attention to health care needs including staff supervision of self-administered oral and non-oral medications;
- 5) Counseling to participants and their families to promote individual and family decision-making and problem solving, awareness of appropriate social services and health/medical care resources in the community, and referral to community services as needed.

Geographic Coverage: Statewide

PROVIDERS:

Island	Agency	Phone	Fax
E. Hawaii	Hawaii Island Adult Day Care, Inc.	961-3747	961-3740
W. Hawaii	Kona Adult Day Care	322-7977	322-0614
Kauai	None		
Maui	Maui Adult Day Care Center at Kahului	871-5804	877-4082
	Maui Adult Day Care Center at Lahaina	667-9252	877-4082
Oahu	Waianae Coast Comprehensive Health Center Adult Day Care:		
	Ma'ili Ola	696-4944	696-2522
	Hale Kako'o (dementia diagnosis only)	595-0556	696-2522
	Pekelo Hale	621-9687	696-2522

ADULT PERSONAL CARE SERVICES

POS Program Specialist: Laura Giddings (Phone 586-5672)

Purpose: To provide personal care services to adults age 18 years and over in Maui County.

- Goals:**
1. To promote self-sufficiency by providing services that will help to achieve, restore, or maintain independent living and self-direction.
 2. To prevent or remedy abuse or neglect of a disabled individual by providing in-home services.
 3. To prevent or reduce premature or inappropriate institutionalization by enabling a disabled individual to remain at home or to return home.

Target Population:

- Adults age 18 years and older on Maui who have a chronic or acute condition including cognitive or emotional problems which impair the individual's ability to perform activities of daily living.
- Recipients must require up to 4 hours of personal care services to remain at home as determined by a physician, an osteopath, a chiropractor, a registered nurse's evaluation from a program recognized by the Department, or a discharge plan from an acute care, rehabilitation, or nursing facility.
- Recipients must be capable of hiring, supervising, and terminating the personal care attendant, or be under the guardianship or supervision of a person capable of performing those duties on behalf of the individual.

Service Activities:

Personal care services are provided in accordance with a service plan and include one or more of the following activities:

1. Personal hygiene and grooming including bathing, skin care, oral hygiene, hair care, and dressing;
2. Assistance with bowel and bladder care;
3. Assistance with transfers and ambulation;
4. Assistance with medications, wound care, and respiratory care;
5. Assistance with dietary activities; and
6. Assistance with exercise, positioning, and range of motion.

Where any of the above activities are provided, the following activities may also be provided as part of personal care services:

1. Household services (e.g., cleaning);
2. Escort services to medical programs when no other services are available.

Geographic Coverage: Maui County

PROVIDER: Hale Mahaolu
Phone: 872-4130; FAX: 872-4120